

Customer Service

Recommendation 3C: Put in place an Information Technology Advisory Board

Associate Supreme Court Justice Gary E. Hicks is chairing an advisory committee of judges, staff and technology experts that is now being established to select a new chief information officer, transitioning from the current management information systems director, who has announced plans to retire in December 2008.

The advisory committee is a precursor to formation of an Information Technology Advisory Board for the Judicial Branch, as recommended by the Citizens Commission.

Recommendation 3D: Develop a technology plan to provide a framework for technology investment and the technical evolution of the courts.

In July 2007, the National Center for States Courts submitted to the Judicial Branch an extensive report and recommendations for a “technology strategy” through 2011. The report and analysis, which was requested by the Administrative Office of the Courts in June 2006, includes recommendations on Information Technology (IT) governance, funding for IT development and maintenance activities, the pre-requisites for the judiciary to adopt electronic filing, and activities in the current Office of Information Technology, including succession planning.